

## 品質政策聲明

中鼎集團資源循環事業群致力成為最值得信賴的永續資源循環領導者，崑鼎綠能環保股份有限公司為資源循環事業群之一員，秉持集團企業文化(專業、誠信、團隊、創新)及依據 ISO 9001 國際品質管理標準建立完善品質管理制度，以提供顧客卓越服務品質。我們承諾：

### 提供優質服務達顧客滿意

精進技術整合應用，優化資源循環效能，以達成顧客滿意為目標。

### 履行合約及法令規範要求

制訂合約審查暨建立法令規範取得與傳達之管理機制，並據以監督及管控專案作業流程，使專案品質滿足履約義務及法令規範要求。

### 規劃及落實執行風險管理


應用風險導向思維進行各項作業規劃，並於日常業務落實風險管理作為，以掌握處理風險和機會的行動，進而建立提升品質管理系統有效性的基礎。

### 提供員工專業能力及認知

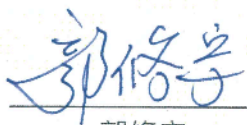
制訂完善的培育制度，規劃及提供必要之訓練，以確保所有員工之認知及專業能力可勝任作業執行。

### 強化暨持續改善管理系統


透過整合各管理系統及結合永續目標，持續創新及推動各項品質管理活動，以強化及深化員工品質管理作為，期能持續改善與精進品質管理系統並達公司永續淨零之願景。



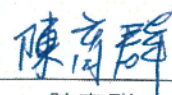
刁秀華  
崑/信鼎 總經理



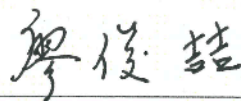
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暉/裕/嘉鼎 總經理



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# Quality Policy Statement

Group Resource Cycling Business of CTCI Group is dedicated to becoming the most reliable sustainability resource recycling leader. ECOVE Environmental Corporation, as a member of Group Resource Cycling Business, has established the quality management system in accordance with the ISO 9001 international quality management standards to provide customers with excellent services by upholding the corporate culture of Professionalism, Integrity, Teamwork, and Innovation. Our commitments are as follows:

## Provide Excellent Services for Customer Satisfaction

Enhance and integrate the application of professional skills, optimize resource cycling efficiency for customer satisfaction.

## Perform Contract and Legal Requirements

Insist on good quality for providing engineering services that meet customer needs. Complete projects on schedule and comply with contractual quality requirements, and ensure customer's focus is properly attended in order to achieve customer's satisfaction.

## Plan and Implement Risk Management

Applying risk-based thinking for planning of operations and conduct risk management practice in daily business so as to manage risks and opportunities to establish the basis of improving the effectiveness of quality management system.

## Promote Professional Competence and Awareness of Staff

Establish an appropriate expertise training program, plan and provide necessary training course to assure staff's awareness and professional competence can deliver its intended performance.

## Emphasize and Continually Improve the Quality Management System

Through the integration of various management systems and the combination of sustainable goals, continuously innovate and promote quality management-related activities to strengthen and deepen staff's quality management behavior. Expects to continuously improve and refine the Quality Management System to achieve CTCI's vision of sustainable net zero.



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